



Rimidi (www.rimidi.com) is an exciting, rapidly growing healthcare technology start-up located in Midtown Atlanta. Rimidi offers a cloud-based software platform that helps doctors provide better connected care to patients with chronic conditions such as diabetes, fatty liver disease and heart failure. The software integrates with existing electronic health records (EHRs) to offer specific approaches to treatment for certain individuals, based on patient-generated data, best practice guidelines and clinical information. Rimidi is looking for team members to join our mission of making healthcare better.

Rimidi Job Description
Title: System Ops Engineer
Department: Product
Reports to: Vice President, Product

Summary

Rimidi is a leading provider of cardiometabolic decision support tools, remote patient monitoring tools, and clinical data visualization. The Rimidi platform is designed to coexist within the broader electronic medical record ecosystem, and features deep integrations with electronic medical records, home health devices, and other patient-generated data stores.

We are looking for a Web Systems Ops Engineer to lead Rimidi's web infrastructure operations. This role will work on managing web framework and resources, resolving technical problems, performing maintenance related tasks, resolving security alerts, and performing administration tasks within AWS DevOps and IAAS environments. Activities that fall under this role include creating, managing, and overseeing infrastructure deployment and associated scripting, server administration, and general system improvement.

Primary Responsibilities

- Lead and scale our site reliability and platform infrastructure team.
- Establish a strong partnership with product management and engineering to plan, prioritize, and execute the product roadmap.
- Drive site reliability throughout the product, engineering and support organizations.
- Build and implement tools to facilitate system deployment, maintenance, monitoring, and termination.
- Reduce costs by improving system efficiency.
- Balance addressing tactical problems while also maintaining a strategic focus on future initiatives and help define areas for improvement and eliminate technical debt.
- Foster a "customer first" mindset by delivering outcomes that delight our customers.
- Managing the VPN.



Qualifications

We are looking for wicked-smart candidates who are collaborative, with strong interpersonal skills and who are natural helpers. You learn quickly and can explain complex IT concepts in simple terms. You can juggle multiple projects with minimal supervision and manage your own time effectively. You are meticulous in documenting solutions and writing SOPs as needed. Candidates should be excellent technical communicators, comfortable working in a team-oriented environment among colleagues with a variety of backgrounds.

Candidates must have:

- Deep knowledge of Linux-based systems administration
- Expertise in cloud IaaS and PaaS products (with a strong preference for AWS)
- Experience in configuration management
- Experience using Observability tools
- Experience with configuring networking in a complex virtualized environment
- Strong demonstrated experience with design, operation, and troubleshooting of complex virtualized environments
- Strong organizational skills with careful attention to detail
- BS degree in Information Technology, Computer Science, Software Engineering or relevant field required
- 3-6 years of experience in an automated AWS SysOps environment is required
- Additional AWS certification (SysOps Admin, Architect, Developer) is a plus

Keyword Skills

- Extensive hands-on experience with complex AWS cloud environments.
- Excellent technical competency and hands-on experience in building and automating resilient distributed systems on AWS (design patterns, tools, security, observability, etc).
- Experience working directly with stakeholders when troubleshooting technical issues and/or collaboration on feature enhancements.
- Experience building and cultivating strong engineering practices and processes.
- Comfortable rolling up your sleeves and getting your hands dirty with the AWS CLI, Docker, Jenkins
- Expertise in AWS services especially EC2
- Databases: PostgreSQL
- Business intelligence tools: Superset
- Version control & CI: GitHub

Qualified candidates send resumes to careers@rimidi.com